



COMPANY PROFILE

Controlsoft Security develops, manufactures and distributes access control solutions. These solutions are supplied worldwide, through an international network of distribution and installation partners supported by our offices in South Africa and the UK.

Founded in 1991, Controlsoft has a track record of successful installations with more than 10,000 systems in daily use. We are proud to have supplied our access control solutions to Airports, Hospitals, Schools, Universities and some of the largest blue chip organisations around the world.

We offer a complete portfolio of products and solutions to meet the specific requirements of any application including access control, CCTV, hotel security and environmental monitoring. These are available as standalone or Windows-based client/server PC networked systems. We also support both industry standard reader interface formats (Wiegand and Clock & Data). This enables us to work with almost any currently available reader technology including Barcode, Magnetic Swipe and Smart Card Proximity (HID, Legic, Mifare) as well as with Biometric solutions using Fingerprint identification, Hand geometry and Iris recognition.

Innovation

Controlsoft has a history of innovation and, in the early 1990's, was one of the first to develop windows-based access control systems that delivered real-time control of large scale network solutions with multiple access points. As a Microsoft Certified Partner, we have preferential access to the latest application development and database integration technologies.

We make significant ongoing investments in R&D and our research teams in the UK and South Africa have been responsible for many industry leading developments including software 'counting' to track the movement of people, vehicles or assets, 'random search' to trigger body searches of staff working in high security zones and "real-time" location reporting for employees and visitors.

Using industry standard network platforms and purpose built hardware components, Controlsoft systems have the resilience to operate reliably in any environment while delivering low costs of ownership. They are also designed to be quick to install and very easy to use, which reduces the requirement for end user training and ongoing support.

Support

Controlsoft was set up by industry specialists with extensive experience of designing and installing building security solutions. We develop close partnerships with our installers and go the extra mile to deliver the highest levels of personal service and support to ensure that every deployment meets or exceeds customer expectations. A rapid response is provided to all requests for support either remotely or on-site around the world - we are always pleased to help.

We provide an expert technology resource to complement the existing skills of our installer partners and are happy to make joint site visits when assistance is requested to demonstrate, specify or design the optimum solution. Onsite training and additional project management expertise can also be provided for larger or more specialised implementations when required.

Quality

Every Controlsoft product, whether a complete system or individual component, is thoroughly tested prior to delivery to ensure that everything works out of the box first time and performs according to specifications. This speeds up the installation process and results in higher levels of customer satisfaction.

To provide assurance that every component has been designed and built to deliver the highest level of performance, all Controlsoft products are fully CE/FCC approved and have been independently tested to meet UL294 standards.

A comprehensive two year warranty is offered for every hardware product with next day delivery (South Africa and UK only) should a replacement be required during this period. Outside the warranty period, we provide a prompt and efficient return to base repair service. For all software-based solutions, our SoftwareCover scheme gives customers ready access to enhancements and updates.